Sarah Riley-Land 2909 Burrwood Dr Columbia MO 65203

Nov 1st 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I want more competition in the broadband industry. Big telecom companies do not provide competitive prices, require contracts, and provide poor customer service. I will be very upset if I have to start using their services. I have had to do so in the past and it was the worst experience Ive ever had with a company. My local provider actually treats me like a welcome customer.

Thank you.

Sarah Riley-Land